



Princeville Utilities Company, Inc.

June 28, 2013

Dear Customer,

Thank you for your patience and cooperation. This is to follow up on our announcement that drinking water remains safe, but that the organic chemical polychlorinated byphenals (PCBs) had been discovered in the caulking of PUCI's main water storage tank. Since that announcement, Princeville Utilities Company has continued to monitor the drinking water under the supervision of the state Department of Health and to work diligently on preparations which will allow us to temporarily remove this 1.5 million gallon reservoir from our drinking water operating system. We expect to begin the work required to remove the PCBs from this tank July 1st. Repairs, which include cleaning the interior of the tank and applying a sealant to the walls, are expected to take 60 days or more. All of this work is being accomplished under the supervision and guidelines of the U.S. Environmental Protection Agency and State of Hawaii Department of Health.

We are pleased that we are able to continue to deliver safe drinking water to you. However, during the time that our main tank is off line, we will have virtually no storage capacity and therefore it is vitally important that you assist us by using water wisely and in particular limiting irrigation to the hours between 11:00 pm and 5:00 am.

Attached is our 2012 Water Quality Report which summarizes the results of a variety of tests that were done on the water that is delivered to you. All of this material is also available online at our website www.princevilleutilities.com.

Thank you again for your patience and cooperation. We will advise you when work is completed and our main tank is back in service. Updated information will be posted on our website www.princevilleutilities.com and also at www.princevillecommunity.com.

Yours truly,



Michael Loo
Manager